DCI

Salesforce Consultant
8 months course + 2 month internship | Full-time

Be the brain behind the cloud - become a *Salesforce* Consultant!

What does *Salesforce* do? *Salesforce* is the **world's #1 customer relationship management (CRM) platform.** *Salesforce* helps marketing, sales, commerce, service and IT teams work as one from anywhere — so they can keep your customers happy everywhere.

Everyone loves the services *Salesforce* offers and many businesses including **Accenture, Deloitte Digital, Mercedes and Adidas** already use it. And many more want to join! But to make the most of it, one of many sought after experts is needed. Someone who knows *Salesforce* in depth to support all departments to work efficiently with the platform.

And this is where you come in! Join our course and **learn everything** there is to know about the *Salesforce* consultant **so you can be the hero your company needs.** You won't need to learn a new coding language, *Salesforce* is easy to use. Thanks to the simple working environment (similar to a modular system), no coding skills are required throughout the course.

At the end, you'll hold an official, globally recognized Salesforce certificate in your hands.

The curriculum was developed together with our **official cooperation partner** *Salesforce* to present you with the best learning experience. Join a **big community of people all around the world** who want to create new and innovative paths for the company-customer communication.

Overview

Duration:
8 months course
+ 2 month internship | Full-time

Start:
25.05.2023

Language:
English

Teaching hours:
Mon - Fri, 9 am - 4:15 pm

Location:
Remote from all over Germany

Costs:
Free of charge with a Bildungsgutschein (education voucher) rom the Agentur für Arbeit or Jobcenter

Requirements for the participation

- No prior experience required.
- Confident use of a computer.
- English Language Level B1 (Confident Speaking & Understanding)

As a Salesforce Consultant you earn between **37,000 €** and **70,000 €** annually depending on your experience.

Source: glassdoor.com

Course content

- **Learn the basics:** Understand what *Salesforce* is about and how it is build.
- **Deep dive:** Understand the in depth of Configuration and Setup section of *Salesforce* as well as Data Security Fundamentals.
- **Develop the platform further** - configure new objects and customize the mobile experience.
- **Understand how to** manage the data from new customers and where to save them.
- **Learn how to** set up special customer services for a unique work environment.
- **Automation is everything:** Learn how to automate processes for apps, experiences, and portals.
- **Get** individual **tutoring session** with experts from *Salesforce*.
- **Prepare for** the final *Salesforce* Administrator exam and learn the best practices to become a highly skilled consultant and administrator.

Month 1-8

Theory and learning phase
Acquire knowledge

Month 9-10

Internship
Apply Knowledge

Month 10+

Job phase
Support with the application process

Additional offers

- Language training either in German or English including telc certificate.
- Job search support for 6 months after your course with our Career Success Team.
- Mentoring and coaching to keep you focused and motivated.
- Hardware (laptop, mouse, screen, etc.) will be provided by DCI.

Our graduates have worked at companies such as **CGI, Klarna, Sofatutor, Proximity Technology and Lendis**.

Contact us

DCI Hamburg
Wandalenweg 30, 20097 Hamburg
hamburg@digitalcareerinstitute.org
Tel: 040 882157080

DCI Berlin
Vulkanstraße 1, 10367 Berlin
berlin@digitalcareerinstitute.org
Tel: 030 364286190

DCI Düsseldorf
Grafenberger Allee 87, 40237 Düsseldorf
duesseldorf@digitalcareerinstitute.org
Tel: 0211 97266690

DCI Frankfurt
Taunusanlage 8, 60329 Frankfurt am Main
frankfurt@digitalcareerinstitute.org

DCI Leipzig
Erich-Zeigner-Allee 69-73, 04229 Leipzig
leipzig@digitalcareerinstitute.org
Tel: 0341 92881163

DCI München
Einsteinstraße 174, 81677 München
munich@digitalcareerinstitute.org